



Genex Diagnostics Inc.
 #101 - 1001 W Broadway, Dept 600
 Vancouver BC V6H 4E4
 Canada

FOR LABORATORY USE ONLY

RECEIVED:
 CANCELLATION APPROVED:
 REFUND APPROVED:

APPROVED BY:
 DATE:

GENEX DIAGNOSTICS LEGAL DNA TEST CANCELLATION/REFUND FORM

Please understand and read carefully the following Refund/Cancellation Policy for Legal Testing set forth by Genex Diagnostics:

*There is a \$200 **non refundable** deposit for refunds on all legal tests. The non-refundable deposit applies once the file has been initiated and scheduling has begun. All requests for refunds must be applied for with 15 days of the initial order. After 15 days, the full cost of the test is non-refundable, and no requests for cancellations/refunds will be entertained. **All Refund/Cancellation requests must be accompanied by this Cancellation/Refund form.***

Once samples have been collected and testing has begun, the test is absolutely non-refundable. Please ensure that all fields are properly filled out. Incomplete Cancellation/Refund Forms will not be processed.

Full Name: _____

Order ID: _____ File Password: _____

Date of Request (dd/mm/yy): ____/____/____

Date of Original Order (dd/mm/yy): ____/____/____

Test Ordered For (if different from the above): _____

Mailing Address: _____

City: _____ State: _____ Zip Code: _____

Original Method of Payment: Visa MasterCard Money Order

Credit Card No. (16-digit): ____/____/____/____

Expiration Date (Month/Year): ____/____

Name of Cardholder: _____

Reason for Legal DNA Test Cancellation/Refund (Please Print):

I, _____ have read through the refund policy as it is written on this form. I understand and fully comply with the policies set forth by Genex Diagnostics. I authorize the cancellation of my test and my refund, if applicable, according to Genex Diagnostic's Refund/Cancellation Policy.

Signature: _____

Date: ____/____/____

Upon approval for your requested DNA test cancellation and/or refund, your test (order ID, case, and/or file) with Genex Diagnostics Inc. ("the laboratory") will immediately be cancelled. The laboratory's contract to conduct and complete your DNA test will immediately terminate and is effective upon receipt of this signed form.